

Disaster Recovery Solution Supports California Health Center Network



Ampla Health is a 501 (c)3 non-profit network of community-based Federally Qualified Health Centers (FQHC) offering comprehensive medical, dental, mental health, and specialty healthcare services to underserved communities. Its thirteen medical and six dental centers are located in Northern California.

CHALLENGE

Prior to working with Xtium, Ampla Health did not have a true disaster recovery solution in place. The backup solution it did have was unreliable, and the company was continuously on the phone with vendor support, trying to get answers. If any disaster – whether natural or internal – happened, the organization risked losing its critical patient data that was needed to stay in business and serve people. It was time to get a reliable solution that provided true DR to an off-site location.

Ampla Health ultimately chose Xtium as its managed DR provider because of its experience with hosting, backup and disaster recovery for FQHCs.



SUMMARY

Company

Ampla Health

Industry

Healthcare

Challenge

Network of FQHCs lacked off-site disaster recovery solution

Solution

Fully-managed, 24/7 monitored backup and disaster recovery solution in top-tier data center

Results

Peace of mind and valuable partnership with Xtium, with future plans to host data center on Xtium's cloud

“ The best part about working with Xtium is the people. They have given us valuable insights and IT recommendations. ”

Barinder Suprai
IT Director
Ampla Health

SOLUTION

In addition to implementing a trustworthy backup solution, Xtium's technical staff architected an off-site disaster recovery solution for Ampla that was HIPAA compliant. In the event of a disaster or service interruption, Xtium can quickly recover Ampla's environment, including the data, operating systems and business applications.

"The process was very simple. Xtium basically used the same concept that it implemented at an FQHC in Philadelphia, so the wheel did not need to be reinvented," said Suprai.

Xtium is flexible in that it is able to make any as-needed changes quickly, depending on Ampla's growth requirements.

RESULTS

Ampla is very pleased with Xtium's DR solution and doesn't have to worry about its data being unavailable or unsecure.

"Xtium's solution has given us reliable backups, peace of mind, and the ability to focus more on other daily activities."

Xtium acts as a true partner to Ampla Health, providing helpful recommendations on IT strategies and performance improvements. Ampla is currently looking into hosting its data center on the Xtium cloud, which would include the implementation of new systems.

ABOUT XTIMUM

Xtium is the next generation business partner delivering secure, flexible cloud-based solutions that enable business growth. We extend your IT capability by offering enterprise class, fully managed cloud hosting and disaster recovery solutions for your network, data and production applications. Discover how Xtium can take your business to the next level.

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